

**PX 581**

**From:** Ripple.com Contact Form <ripplecontact@ripple.com>  
**To:** xrpcontact@ripple.com  
**Sent:** 1/23/2018 11:59:14 AM  
**Subject:** Ripple.com contact form inquiry from [REDACTED]

From: [REDACTED]  
Organization: independent  
Title:

Message Body:

I have been trying to buy 200 XRP for over a month now. I want you guys to know and understand that the XRP buying experience is horrible. I have opened 2 different accounts (using bitstamp.net and gatehub.net) - both brokers suggested an await time of 2 to 3 weeks for the account activation. After a month of waiting on their account activation I'm finally giving up. I have closed both accounts and I'm never going back.

Though I like the XRP concept, I do not like the idea of not being able to purchase it easily from an American broker. Please fix this inaccessibility issue. Thanks.

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